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TMSA 2 Overview

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Foss Mission Statement

Our mission is to provide marine services that are without equal. We will deliver this unsurpassed level of customer service by:

- Relentlessly pursuing perfection in our health, safety, quality and compliance initiatives
- Retaining our world class work force by fostering an environment of mutual trust and respect
- Maintaining a steadfast focus on our customers' needs and preferences in everything we do
- Continuing to extend and expand our operations globally



Another Program???

- Already doing
 - AWO Responsible Carrier Program
 - ISM
 - ISO 9001 / 14000
 - USCG Uninspected Tow Vessel Audits
 - SIRE Vettings
 - Soon USCG subchapter M



Self Assessment

- Self evaluation of where you think you are.
- Honest assessment of your programs
- Increasing level of attainment
- Fosters continual improvement



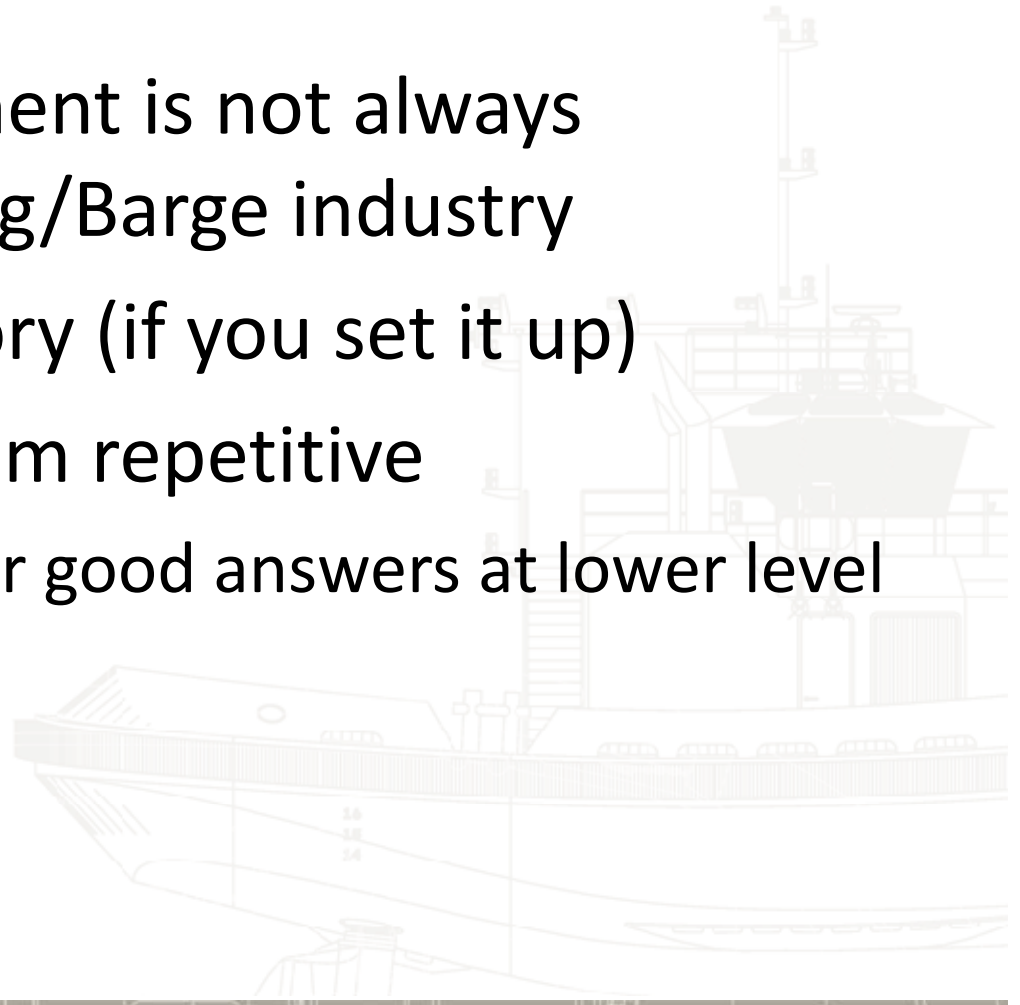
The Questions

- 12 Elements
 - 245 KPI elements
 - 4 degrees of attainment
-
- Took a LONG time to complete
 - 4-5 months of somewhat focused effort
 - Made changes to our RCP/ISM/ISO concurrently



Applicability?

- This Tanker assessment is not always applicable to the Tug/Barge industry
- It allows N/A category (if you set it up)
- Some questions seem repetitive
 - Don't use up all your good answers at lower level



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Team Approach

- Worked on it as a team
 - Director of Marine Operations
 - Designated Person Ashore (DPA)
 - Tank Barge Manager
 - Quality Manager
 - Director of Safety
- Face to face meetings, shared documents, teleconferences



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Process

- Tied each question to existing written policy or procedure
- Linked to RCP / ISO / ISM
- Objective evidence
- If we didn't have it we developed it
- If we weren't even close we added that to our Continual Improvement list



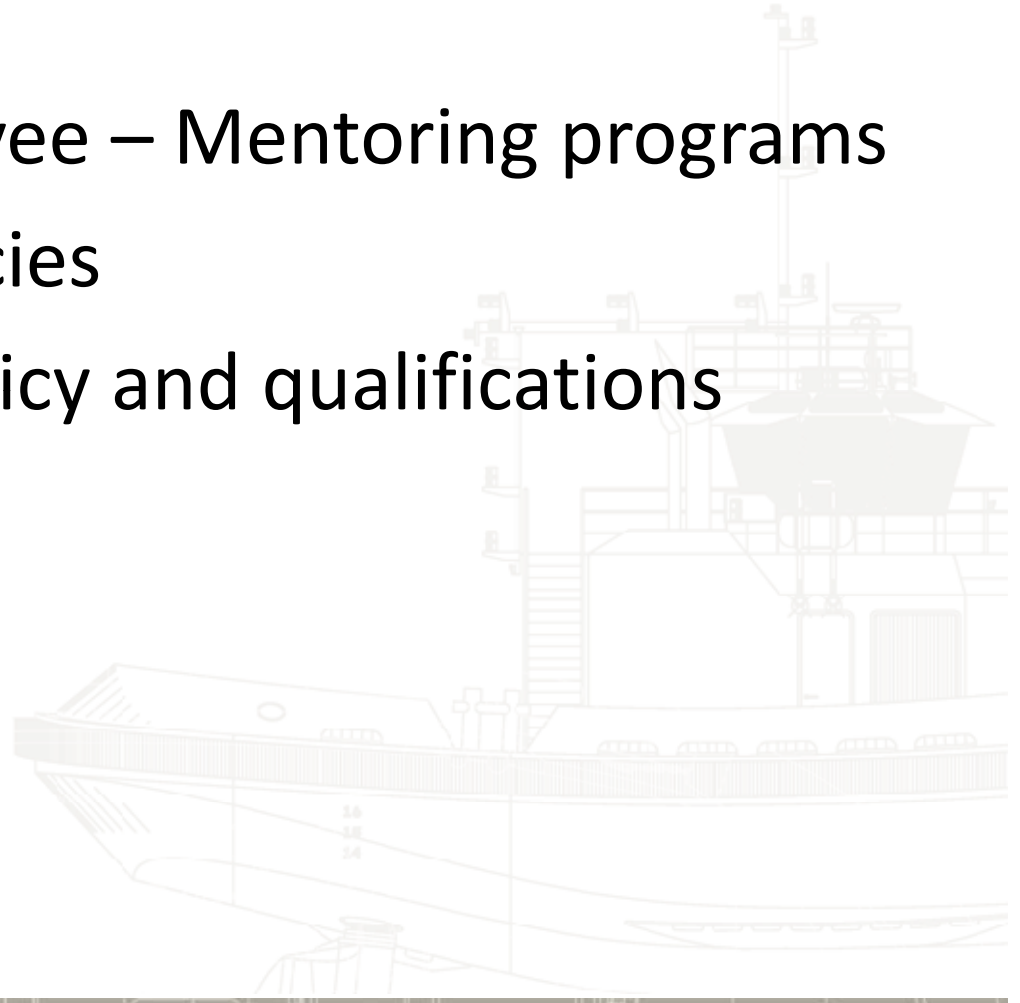
Ways it helped

- Management of Change
 - Analysis of need for change
 - Approval levels
 - Communications of change to employee
- Leading indicator analysis
 - Forward looking safety programs
 - Not reactive and purely statistical



Areas we need to improve

- Short Service Employee – Mentoring programs
- Automobile use policies
- Crane operations policy and qualifications



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Cost

- New annual fee
- 50 British Pounds / ~ \$80
- Done by visa on line
- Internal costs of personnel and travel to complete the assessment



Our Use

- Like the standardized aspect
- Levels the playing field
- Will use some elements for our 3rd party audits of tug vendors we sell work to
- We want to know these vendors will meet the needs of OCIMF members we serve



Questions from an Owner

- How are OCIMF companies using it?
- Are the “safety/quality” people talking to the “contract/business” people to encourage hiring preferences of TMSA participants
- What tugs and barges in SIRE/BIRE
 - Just tanker assist and oil barge movements?
 - Realize there are vessels in a tug fleet that don’t apply to this type of work



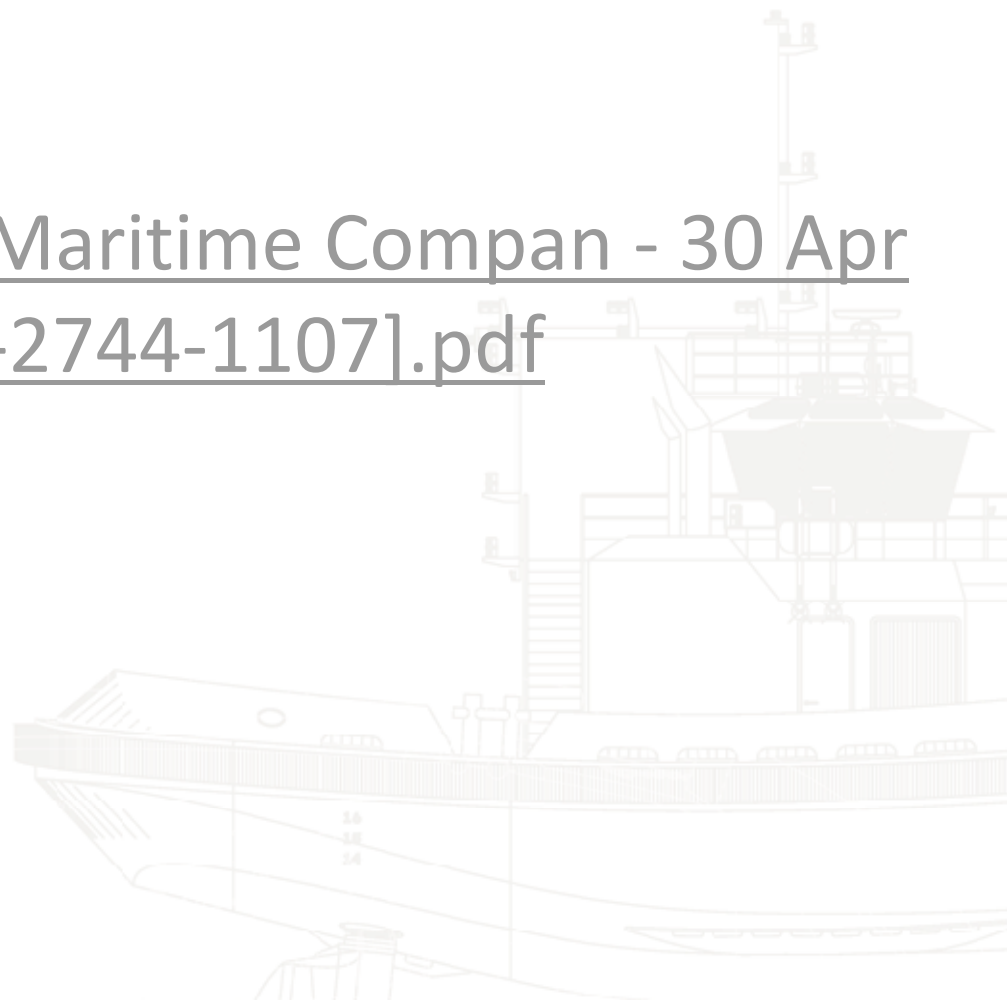
Who Wants To Use It?

- Can set specific OCIMF members who can view it.
- We have granted permissions to companies that have specifically requested it
- Gives us control and knowledge of the users of this published information
- Allows us to notify our Business Managers



Link to TMSA submission

- [TMSA 31527 Foss Maritime Compan - 30 Apr 2009 \[YBCW-9647-2744-1107\].pdf](#)



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QUESTIONS & COMMENTS



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